



Dear Valued Customer or Vendor:

The following information about Roadrunner Freight is being provided as an overview of our company. Should you require additional information, please visit our website, [www.rrts.com](http://www.rrts.com), or contact Roadrunner Freight Customer Service at 1-800-831-4394.

Roadrunner Freight Services Inc. was founded in Cudahy, WI in 1984. In 2005, Roadrunner Freight Services merged with Dawes Transport to form Roadrunner Dawes Freight Systems, Inc. Roadrunner Freight is an operating unit of Roadrunner Transportation Systems, which is publicly traded on the New York Stock Exchange.

Our asset-right network ensures your Less-Than-Truckload freight moves between major metro markets on-time and within budget. Our extensive national footprint, including 19 service centers and strategic partners, is designed to provide customers with cost-effective LTL coverage across the United States. Our customizable LTL solutions provide scalability to fit your exact shipping needs, whether it be one pallet every six months or recurring loads every day from multiple locations. Our asset-right network combined with direct loading processes reduces handling, keeping your freight moving to its final destination.

**Web Address**

[www.rrts.com](http://www.rrts.com)

**Roadrunner Freight Customer Service**

Phone: 1-800-831-4394

**Federal ID Number (EIN) (W9)**

[39-1452112](#)

**US DOT Number 242009**

[NMFTA-Code-Certificate](#)

**Motor Carrier Number**

[MC – 170247](#)

**Dun & Bradstreet Number**

11-411-4531

**SCAC Code**

RDFS

**Insurance**

[Insurance Certificate](#)

**Service Centers**

[Pickup Service Center by Zip](#)

**BOL Form**

[Bill of Lading](#)

**Claims**

[Damage Loss with Instructions](#)

**Rules Tariff**

[Roadrunner Freight Rules Tariff](#)

**Fuel Surcharge**

[Roadrunner Fuel Surcharge Schedule](#)

**Remit to Address**

P.O. Box 74857 Chicago, IL 60694-4857

**Transit**

[Transit Times](#)

[Transit Maps](#)